

rounds in Dodoma city yesterday.

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at they were facing challenges to
passports and that they always detemporary travel permits.
also cited harassment when they
neighboring countries, meagre
and lack of legal agreements with
ployers as among the challenges

Minister lauds e-GA for boosting efficiency, revenue collection

By Guardian Correspondent, Arusha

MINISTER of State in the President's Office (Public Service Management and Good Governance) George Simbachawene has claimed that Tanzania is one of the countries in sub-Saharan African region with the best electronic government (eGA) systems.

Simbachawene said this yesterday while addressing participants of a three-day 4th e-Government Annual General Meeting taking place at the Arusha International Conference Centre.

He insisted that all government institutions and public service entities must be linked to the e-government system which is the only way to curb corruption and address delays in transactions.

"We also want to totally eradicate queues and delays as people scramble to be served at public institutions and organisations, something that has been raising many complaints from people across the country," he said.

Some participants called for seamless linkage of data and individual profiles between government agencies such as the police, Tanzania Revenue Authority (TRA), Immigration Department and National Identification Authority (NIDA) to create a single national pool of information to ease access and speed up service provision.

Simbachawene commended the Judiciary for taking the leading role in linking to the e-government system, saying there are some institutions which join the system but not fully.

On this, the minister said the government was losing revenues due to lack of proper linkage to technology, including the new electronic payment system.

Benedict Ndomba, director general of e-GA said that the fourth eGA General Meeting targeted to address challenges arising from related digital services in the country, especially where technology development and data upgrading are concerned as well as boosting the system's performance.

Selestine Kakele, Permanent Secretary in the Ministry of Information, Communication and Information Technology said the ministry is responsible for overseeing security of the general public when it comes to matters ICT as well as provision of services without favour.